



BACKGROUND

FOR IMMEDIATE RELEASE
January 25, 2012

OCEANSIDE HEALTH CENTRE – SERVICE OVERVIEW

The Oceanside Health Centre will provide integrated Primary Health Care and community care, Urgent Health Care and other onsite services to support and improve the delivery and coordination of health care services for Oceanside residents.

Primary Health Care

The Oceanside Health Centre will have collaborative work space for up to ten healthcare providers, family physicians and nurse practitioners who are supported by an interdisciplinary team of staff delivering primary care services. Primary health care includes a broad range of services targeted at prevention, health promotion and chronic disease management. Primary health care deals mostly with the first level of care intervention, assessment, consultation and/or referral for patients in the health care system and typically include the range of supports and services individuals and communities receive on a regular, ongoing basis in order to stay healthy, get better, manage ongoing disease or illness and cope with end of life.

Urgent Care

The Oceanside Health Centre will provide urgent care services 15 hours per day (7:30 am to 10:30 pm), 7 days per week, 365 days per year. Urgent Care services provide immediate assessment and treatment for medical conditions that require same-day treatment. Examples include asthma, simple fractures, lacerations, acute pain, shortness of breath, infections and allergic reactions.

Urgent care also includes assessment and stabilization for transfer to hospital, if needed.

The Oceanside Health Centre will be able to care for approximately 75% of patients who might typically visit an Emergency Department and not need to be admitted.

Other Services:

The Oceanside Health Centre will have onsite:

- Laboratory (lab) services
- Medical imaging services (for instance: X Ray, Ultrasound)

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- VIHA services will relocate to the health centre including:
 - Home and Community Care including case management, nursing and rehab services, home support and end of life care;
 - Mental Health and Addictions, including case management, counseling and treatment;
 - Integrated health network team
 - Environmental Health Services including food safety, tobacco control and environmental health regulations;
- Advanced technology including:
 - Integrated health record to support continuity of care;
 - Electronic recording of orders and assessments about care and treatment to improve care coordination and reduce errors;
 - Self service including for registration and scheduling;
 - TeleHealth and teleconsultation with specialists to mitigate the need to travel for in-person specialist consultations;
 - TeleHome monitoring to allow patients to self manage care at home while being monitored remotely by the health care professional team.
- Health Promotion, including diabetes management, healthy heart program, falls prevention, smoking cessation and immunizations
- Specialists: the Oceanside Health Centre will have space for visiting specialists to see local patients
- Environmental Health Services

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Media Contact:

Val Wilson
VIHA Communications
Office: 250.739.6303
Cell: 250-713-3911

Note to newsrooms: For urgent media inquiries off-hours, call our emergency pager at 250.389.7317