

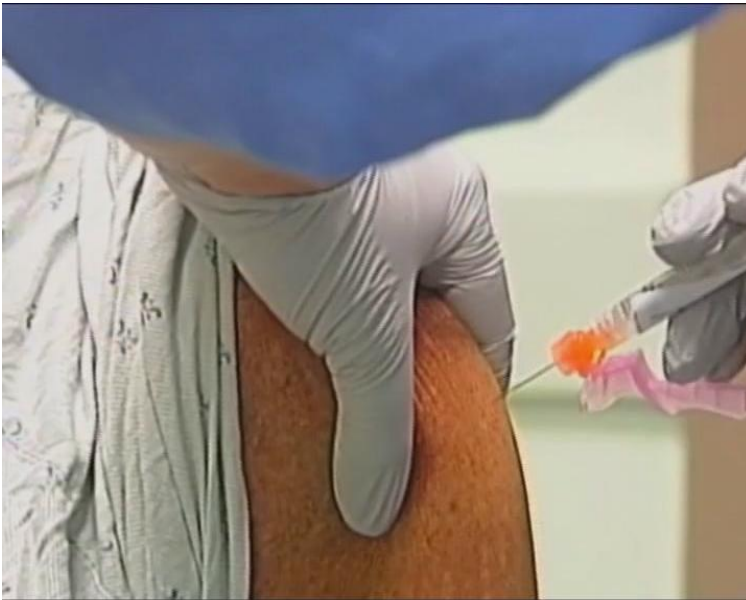
Report to the Board

Howard Waldner

President & Chief Executive Officer

November, 2009

H1N1 Update



- ◆ **Restrictions taken off for vaccinations**
- ◆ **Initial challenges when new groups added to those who qualify**
- ◆ **160,000 doses have been provided**
- ◆ **Everyone who wants a shot will get one**
- ◆ **Need people to get vaccinated to prevent third wave in Spring**

Budget Update

- ◆ VIHA began the year with a \$45 million challenge
- ◆ Forecast a balanced budget by March 31
- ◆ Oak Bay Lodge, Mt. Tolmie Hospital re-development RFP's
- ◆ Crisis Line RFP

System-Wide Initiatives

- ◆ Staff Safety and Wellness
- ◆ Care Delivery Model Redesign
- ◆ Infection Prevention and Control
- ◆ Care Continuum Transitions (ALC Mitigation)
- ◆ Goals are lower infection rates, lower injury rates, lower ALC rates and higher staff efficiency and effectiveness

Patient Care Centre Update

- ◆ Construction continues on-time and on-budget
- ◆ Concrete complete
- ◆ Nearly watertight on exterior of building
- ◆ Roof waterproofing underway
- ◆ Bathroom pods being installed
- ◆ Some concrete requires re-finishing—no risk to VIHA as per contract with Acciona-Lark



VIHA—Canadian Top Employer



- ◆ **Named one of Canada's Top 100 Employers**
- ◆ **Named one of British Columbia's Top 50 Employers**
- ◆ **People Plan and recruitment and retention activities working**
- ◆ **Need to demonstrate continued commitment to staff on a daily basis**