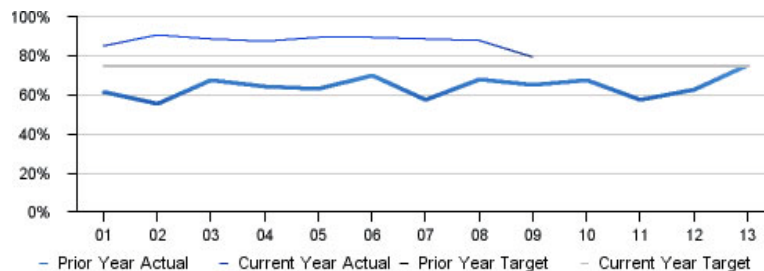


VIHA Performance Measure CT Scan Wait Times



Continue to monitor Target: $\geq 75\%$ Year to Date: **88%**



What do we measure and why?

This measure shows the **percent of routine CT scans that meet the wait time benchmark (49 days or less)**. Stat, urgent and semi-urgent cases are not included.

Wait times start on the day a physician's request arrives at the hospital and end on the day the scan is performed.

CT scans are the most widely used imaging tool for serious diseases affecting all body organs. Images from CT scans provide key information for diagnosis and making treatment decisions. Waiting for a CT scan and diagnosis can cause anxiety and delay treatment.

What is the target?

VIHA's target is that 75% of routine scan wait times meet the benchmark (49 days or less).

This reflects our experience over time as well as our assessment of what we can achieve.

How are we doing?

As of December 8, 2011 VIHA is meeting its target; 88% of patients waiting for routine CT scans received a scan in 49 days or less.

The average wait time for routine CT scans is 4.5 weeks, which is an improvement over the average wait time at this point last year (7.5 weeks).

VIHA has performed 68,828 CT exams so far this year.

What actions are we taking?

Medical Imaging started a Lean Design project for CT scans, which should result in continued wait time improvement at all sites.

VIHA also participates in a provincial Medical Imaging Advisory Council, which includes administrative and physician representatives as well as Ministry of Health staff.