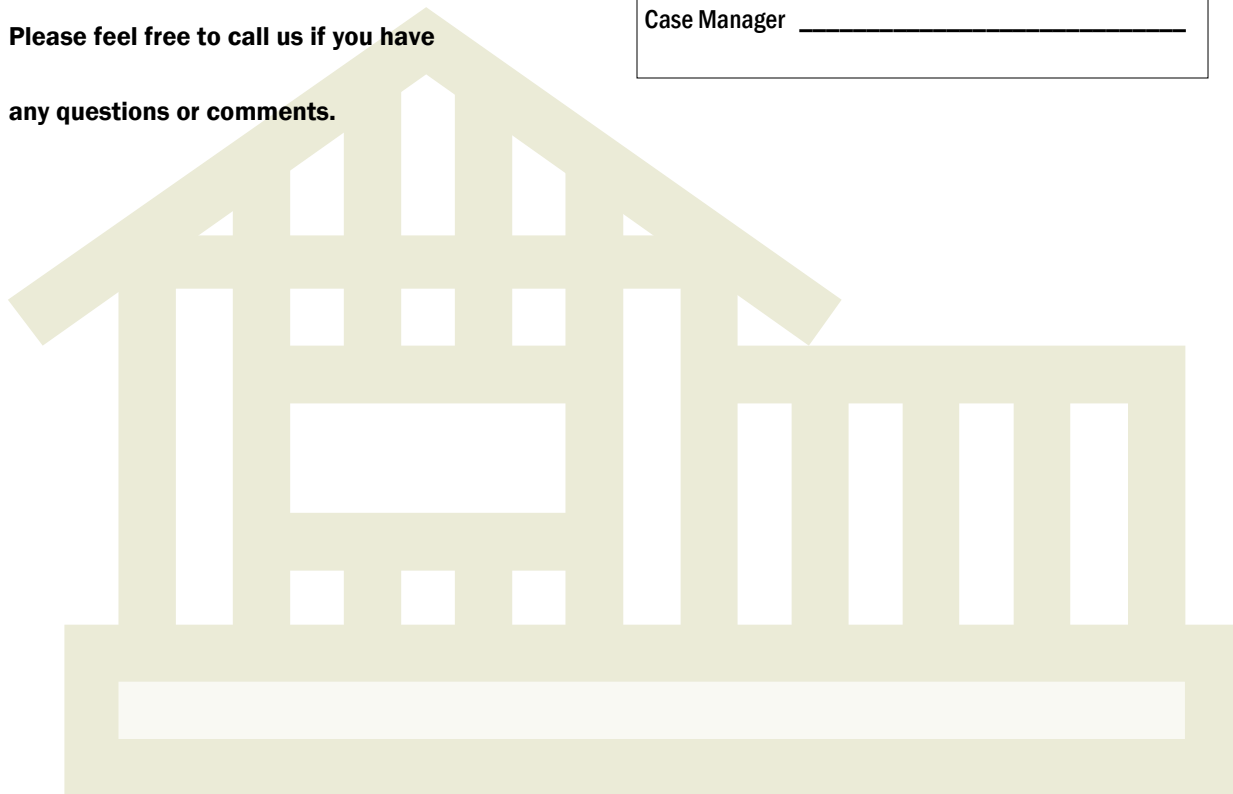


## *Working Together*

**Thank you for taking the time to learn about Assisted Living. Together we can ensure that each person who comes under our care receives the best possible service.**

**Please feel free to call us if you have any questions or comments.**

Site	_____
Address	_____
Contact	_____
Case Manager	_____



## INFORMATION FOR WORKING WITH ASSISTED LIVING RESIDENCES



**Your role as a pharmacist, nurse, doctor, paramedic etc. may bring you into contact with an Assisted Living residence. Hopefully this information on Assisted Living will be helpful to you**

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## *What is Assisted Living?*

- Assisted Living residences offer housing, hospitality services and personal assistance services to adults who require help with some day-to-day tasks but can otherwise live independently.
- It is intended for adults who do not need the full range of professional nursing services that are available in a licensed community care facility.
- Assisted Living residences operate mainly with non-professional staff. This is in keeping with the Assisted Living philosophy, which is to deliver housing with supports rather than medical care.



### SERVICES PROVIDED

- Hospitality services include meals, light housekeeping and recreation.
- Personal assistance may include help with activities of daily living and medications.

### SERVICES NOT PROVIDED

- Assisted Living staff **do not provide medical or personal supervision.** Examples of services not available might be; monitoring individuals upon hospital discharge, access to medication or prescription changes and wound care.
- If help is needed with these kinds of situations, arrangements must be made with the tenant, their family or through the VIHA case manager.

### TIP

Even though Assisted Living residences want to ensure their tenants health and safety, not all residences are staffed 24/7 or have the same amount of service. Always proceed as if it was an apartment building. For example, if a tenant is being discharged from hospital by ambulance, the tenant may be expected to access their suite independently/without assistance from staff.

