

	Victoria	Victoria	Victoria	Victoria
Name of Site	Aberdeen Hospital	Royal Jubilee Prescriptions (located in Royal Jubilee Hospital - Diagnosis & Treatment building, main concourse)	Royal Jubilee Hospital (RJH) and Eric Martin Pavilion (EMP)	Victoria General Hospital (VGH)
Type of Facility	Community Residential Care Hospital	Retail Pharmacy	Acute Care/Tertiary Care Hospital Acute Care Psychiatric Hospital Outpatient HIV Clinic Outpatient Transplant Clinic Partnership Medication Clinic (anti-psychotic injection clinic)	Acute Care/Tertiary Care Hospital Residential
Beds or Clients Served	Total: 655 Residential Care beds Aberdeen Hospital – 109 beds Glengarry Hospital – 202 beds Priory Hospital – 75 beds Heritage Woods – 75 beds Mt. Tolmie Hospital – 73 beds Gorge Road Hospital – 121 beds	Open to VIHA staff and the public	Royal Jubilee Hospital – 425 beds Eric Martin Pavilion – 67 beds Memorial Pavilion – 42 beds Outpatients: Psychiatric outpatients – 200 HIV outpatients – 200 Transplant outpatients – 200 Psychiatric study patients – 10	Acute Care: VGH – 344 beds Residential Care: Neuro-rehabilitation – 30 beds Geriatric ward at VGH – 40 beds
Rotation	Mon-Fri 7:30-16:00	Same as hours of operation	Sun-Sat 07:30 – 18:30 8 hour shifts	Mon-Fri 07:30 – 19:30 Weekends & Stats 08:00 – 17:00 8 hour shifts On-call: 19:30 – 07:30 daily
Hours of Operation	Mon-Fri 7:30-16:00 No evenings, weekends or holidays	Mon-Fri 08:30 - 16:30	Sun-Sat 07:30 – 18:30 On-call: 18:30-07:30	Mon-Fri 07:30 – 19:00 Weekends & Stats 08:00 – 17:00 After hours service to VIHA LTC and residential facilities in Victoria area
Staffing Infrastructure "The Team"	1 Site Manager, Grade V 4 Pharmacists, Grade I 1 Pharmacist, Grade II 4 Pharmacy Technicians 1 Pharmacy Clerk	1.5 Pharmacists 1 Technician	1 VIHA Pharmacy Director 3 Pharmacy Managers 1 Pharmacy Professional Practice Coordinator 1 Pharmacy Team Leader 1 Pharmacy Informatics Coordinator 1 Medication Reconciliation Pharmacist 1 DUE Pharmacist 1 DUE Coordinator 3.5 FTE Clinical Pharmacists 9 Pharmacists 1 Home Health Care Pharmacist 20 Pharmacy Technicians 2 Pharmacy Stores support staff 2 Purchasers 1 Pharmacy Clerk	1 Pharmacy team leader 3.5 FTE Clinical Pharmacists 1.8 FTE Clinical Pharmacists 8 Pharmacists 2 Pharmacists 13 FTE Pharmacy Technicians 1 Pharmacy Clerk
Student Opportunities	Participates in UBC SPEP Program One summer student position	Potential pharmacy student rotation opportunities	Participates in UBC SPEP Program 2 summer students position	Participates in UBC SPEP Program 1-2 summer students position
Residency Opportunities	Where possible; based on Residency requirements	No	Participates in VIHA Pharmacy Residency Program - 3 students for all of VIHA	Participates in VIHA Pharmacy Residency Program - 3 students for all of VIHA
Work Environment	6 modern computer workstations Cerner information systems Drug packaging and distribution area Upcoming site renovation and automation technology	Retail pharmacy setting	Automation technology (Acudose cabinets, Medshelf inventory system, Medcarousel, RobotRx) CIVA Pharmacy Stores – medication distribution to VIHA sites Cerner & Connect-Rx software Recently renovated pharmacy/dispensary & pharmacy administration offices	Cerner information system Modern work stations CIVA & Sterile Products Room 80% technician entered Total Order Entry Unit dosed & bulk medications
Nature of Work	Residential care Clinical work Dispensary activities	Retail pharmacy	Dispensary activities Medication reconciliation Home IV before discharge Home Health Care Clinical activities Research	Dispensary activities Clinical activities Home IV
Clinical Services & Programs Provided	Teaching and drug information Daily residential care medication reviews Medication reconciliation Resolution of Drug Related Problems (DRPs) Therapeutic drug monitoring	Clinical Services & Programs Provided Prescriptions and common over-the-counter medications Support for third party insurance Competitive prices and dispensing fees Complete confidentiality of all patient information Drug & patient counseling Outpatient services and support for VIHA clinics to enhance patient care	Clinical Pharmacists: ICU, cardiology, infectious disease, nephrology, emergency, psychiatry Pharmacokinetic monitoring Medication reconciliation upon admission for planned surgery DVT Clinic Pain Clinic Didactic lectures Home Health Care HIV and transplant counseling Weekly inpatient education session Clozapine blood work monitoring 90-day Medication Reviews at MP Springboard Program (first break schizophrenia episode) Interdisciplinary rounds Patient specific consults	Clinical Pharmacists: ICU, geriatric, pediatric, neonatal, ICU Patient specific requests and consults Medication reviews and Medication Reconciliation Pharmacokinetic monitoring Grade II Pharmacist: 50/50 clinical/dispensary
Distribution System	35-day blister cards Wardstock	NEXSYS & Point of sale system (cash, debit, credit cards) Safety vials & blister packaging services	Unit dose packaged medications Robot Rx batch and first dose fills Traditional wardstock Acudose cabinet wardstock MedCarousel batch and first dose fills MedShelf for Acudose restock CIVA, supplies TPNs to all Victoria sites	Weekly and biweekly batch fill Traditional wardstock Unit dose and bulk medications Self Medication Program when assessing patient for discharge Pass medications: 2-4/week

Professional Opportunities	Support for continuing education Support for qualifications in specialty areas Support to attend conferences, meetings and presentations	Direct patient counseling Continuing education opportunities Work directly with clinics & other health care professionals	Support (time and funding) to continue education by attending conferences, presentations and education sessions Clinical opportunities Proposed in-house upgrading for Grade I to Grade II Pharmacist Medication automation projects Growth for specialization in area of interest Clinical specializations in Psychiatry, HIV, Transplants Support (time and financial) to attend education sessions	PharmD Scholarship Fund Support (time and funding) to continue education by attending conferences, presentations and education sessions Journal Club every two weeks
Typical Orientation	4-6 weeks Dispensary/drug distribution functions Order entry Resolving DRPs Clinical work - both on-site and off-site	2-4 weeks depending on previous retail experience	8-12 weeks Shadow all technician duties Dispensary/distribution functions Sterile products Clinical work Inpatient and outpatient activities On-call responsibility Visit other VIHA sites	6 weeks depending on previous background Dispensary/drug distribution functions Sterile products Clinical rotations Visits to other VIHA sites

	Campbell River	Cumberland	Duncan	Nanaimo
Name of Site	Campbell River Hospital (CRH)	Cumberland Health Centre (CHC)	Cowichan District Hospital (CDH)	Nanaimo Regional General Hospital (NRGH)
Type of Facility	Community Acute and Residential Care Hospital	Community and Residential Care Pharmacy	Community Acute Care Hospital	Acute Care/Tertiary Care Hospital
Beds or Clients Served	Acute Care: CRH – 60 beds Port Hardy – 16 beds Port McNeil – 11 beds Cormorant Island – 7 beds Residential Care: Port Hardy – 10 to 21 beds Cormorant Island – 10 beds Sunshine Lodge – 52 beds Health Centres: Port Alice Zeballos Gold River Kyuquot Tahsis Cortes Island Denman Island ER Hornby Island ER	LTC: Cumberland lodge – 66 beds Lannon Rd. Group Home – 4 beds Community: Retail / Home Support Pharmacy – 95 Rx/day	Acute Care: Cowichan District Hospital – 100 beds Residential Care: Cairnsmore Place – 100 beds Cowichan Lodge – 93 beds Chemainus Health Care Centre – 75 beds	Acute Care: NRGH – 233 beds LTC/Residential: Dufferin – 150 beds Ladysmith – 34 beds Outpatients
Rotation	8 hour shifts On-call: Mon-Sun - after hours	Mon-Fri 0930-1730 hrs On-call: Mon-Fri 1730-2100 hrs Sat-Sun 0900-2100hrs for information only	Mon-Fri 7:30-16:00; 9:30-18:00 Sat-Sun 8:00-16:30	Mon - Fri 7:30-18:00; Sat-Sun & Stats 8:00 -18:00 8 hour shifts
Hours of Operation	Mon-Fri 8:00-17:00 Sat-Sun & Stats 8:00-16:30	Mon-Fri 09:30-17:30	Mon-Fri 7:30-18:00 Sat-Sun & Stats 8:00-16:30	Mon – Fri 7:30-18:00; Sat-Sun & Stats 8:00 -18:00 On Call: 1800-0730 (0800)
Staffing Infrastructure "The Team"	1 Site Coordinator 4 Pharmacists 4.26 FTE Pharmacy Technicians	1 sole charge Pharmacist 2 Pharmacy Technicians	1 Site Manager 4 Pharmacists 6 Pharmacy Technicians	1 Site Coordinator 1 Clinical Coordinator 11 Pharmacists 14 Pharmacy Technicians 1.5 FTE Pharmacy Clerks
Student Opportunities	Participates in UBC SPEP Program & some out of province student hospital rotations Potential to accommodate a summer student	Participates in UBC SPEP Program	Participates in UBC SPEP Program One summer student position	Participates in UBC SPEP Program One summer student position
Residency Opportunities	No residency program	No residency program	Where possible; based on Residency requirements	No residency program
Work Environment	New pharmacy Compounding area, clinical area & dispensary IV additive room: Chemo hood Laminar air flow hood	Modern pharmacy Nexsys software Auto/electric heat sealers Sterile compounding capabilities	New pharmacy department renovation in progress 8 modern computer workstations Eclipsis software Sterile compounding room with 2 laminar flow hoods	17 computer workstations Unit dose packaging area LTC distribution area 2 laminar flow hoods Cerner Computer System
Nature of Work	Dispensing Chemotherapy Clinical services	Retail with biannual community clinics Long term care Home support program	Acute and residential care clinical work BC Cancer Agency chemotherapy Sterile products Dispensary activities	Dispensary activities Clinical work Wardstock IV admixture & Home IV Chemotherapy
Clinical Services & Programs Provided	Therapeutic Drug Monitoring Warfarin Dosing Service IV Antibiotic & Pain Consulting Weekly meetings with ECU & other Clinical Coordinators	Chronic Pain Management Counselling Sterile Compounding for ED Palliative Care Group Smoking Cessation Program	IV Stepdown evaluations Chemotherapy outpatient counselling Therapeutic drug monitoring Vancomycin/gentamycin dosing Medication reconciliation Home IV antibiotics Weekly residential care medication reviews	Therapeutic drug monitoring Residential care medication reviews Warfarin monitoring, dosage adjustments & teaching Aminoglycoside monitoring & dosage adjustments Smoking cessation program Home reduction protocol for addictions Home IV patient consulting Pain consulting
Distribution System	CR Acute care: PO batch q5days with unit dose over 20 cents, some epidurals and PCAs Outpatient: IV & PO chemo as well as some outpatient IV antibiotics North Island Acute care: Unit dosed X 5 days - sent up daily Mon-Fri by courier and by bus on request Extended Care: LTC blister cards on slightly different cycles q5weeks	LTC: 35 day blister cards Community: Compliance packaging Regular retail dispensing Home Support: 4x7 blister cards	Acute care: PO – unit dosed 7-day supply of individual medications IV – 2 to 3 day supply with stepdown evaluation at refill Sterile compounding – TPNs, epidurals and PCAs Wardstock Residential Care: 35-day blister cards	Acute Care: Traditional drug distribution system Unit dosed packaging Controlled dose packaging LTC: 35-day blister cards Outpatient: IV & PO chemotherapy Home IV medications HIV medications – outreach to St. Pauls Wardstock: Medical daycare Outpatient Pain clinic Dialysis centre Ladysmith family practice centre Ladysmith urgent care centre Detox centre Ambulatory Care Home Support nurses ER
Professional Opportunities	Able to provide a lot of clinical services for a department of this size Invited to sit on many internal and external committees Able to provide education for other health professionals	Time to pursue ones area of interest Funding available to support clinics	Support for continuing education Support for qualifications in specialty areas Support to attend conferences, meetings and presentations	Support for clinical specialization Support for qualifications in specialty areas Support to attend conferences, meetings and presentations
Typical Orientation	Training tailored according to pharmacists experience and background	2-5 day orientation Training tailored to pharmacist's previous experience and knowledge of software	4-6 weeks Dispensary/operations functions Order entry Resolving DRPs Clinical work Chemotherapy	3-10 days Dispensary and drug distribution functions Order entry Resolving DRPs Chemotherapy Training tailored according to pharmacists experience and background

	Port Alberni	Saltspring Island	Saanichton
Name of Site	West Coast General Hospital (WCGH)	Lady Minto Hospital (LMH)	Saanich Peninsula Hospital (SPH)
Type of Facility	Community Acute Care Hospital	Rural Acute and Residential Care Hospital	Community Acute and Residential Care Hospital
Beds or Clients Served	Acute Care: WCGH – 50 beds (8 additional overflow beds) LTC/Residential: Westhaven – 32 beds Rainbow Gardens – 32 beds Echo village - 64 beds	Lady Minto Hospital: Acute Care – 23 beds Residential Care – 31 beds Health Centres: Galiano Island Mayne Island Pender Island Saturna Island	Acute Care – 48 beds Residential Care – 144 beds
Rotation	Mon-Fri 8:00-16:30	Mon-Fri 8:00-16:00	Mon-Fri 8:00-16:00; 10:00-18:00 Sat-Sun 8:00-16:00
Hours of Operation	Mon-Fri 8:00-16:00	Mon-Fri 8:00-16:00	Mon-Fri 8:00-18:00 Sat-Sun & Stats 8:00-16:00
Staffing Infrastructure "The Team"	1 Pharmacist 2.6 FTE Pharmacy Technicians	1 Site Manager 1 Pharmacy clerk	1 Site Manager 3 Pharmacists 2 Pharmacy Technicians
Student Opportunities	Job shadowing opportunities	Opportunity for a short-term summer student rotation	Potential to accommodate one summer student
Residency Opportunities	No residency program	No residency program	Offers residents a week-long cycle during residency program
Work Environment	Acute Care Pharmacy Area: 4 main work stations LTC Pharmacy Area: Separate from acute care area Spacious Other Pharmacy Areas: Sterile prep room - mix TPN, PCA's and occasional IV medications Chemo hood Eclipsis software	Newly renovated 2 modern computer workstations Cerner information systems New laminar flow hood	Spacious and well organized work area 4 modern computer workstations Drug packaging and distribution area Applied Robotics software
Nature of Work	Provide distribution services PO/IM/SC Chemotherapy	Acute care BC Cancer Agency chemotherapy Multi-site clinical work Long term care	Dispensary activities Acute care Long term care Clinical work
Clinical Services & Programs Provided	Drug information provided for MD's (informally)	Resolving Drug Related Problems (DRPs) Chemotherapy outpatient counseling Long term care medication reviews Teaching and drug information	Centralized drug monitoring Weekly palliative care rounds Weekly ECU medication reviews Drug information and teaching Resolution of Drug Related Problems (DRPs) Elder Alert program
Distribution System	Acute Care: Traditional drug distribution system; weekly batch fill provided in labelled baggies LTC: 35-day blister cards Outpatient Chemotherapy: Part of the BCCA Community Oncology Network Oral/IM/SC chemotherapy prepared & packaged for BCCA-registered outpatients	Wardstock Unit dosed individual medications; 7-day supply Acudose 35-day blister cards for ECU Support for continuing education Support for qualifications in specialty areas Support to attend conferences, meetings and presentations	Traditional prescriptions, 7-day supply Batch refill, 35-day blister cards for ECU Wardstock
Professional Opportunities	Continuing education dinners Able to attend ward rounds as time permits May further develop clinical pharmacy skills (knowledgeable Internist on site)	Support for continuing education Support for qualifications in specialty areas Support to attend conferences, meetings and presentations	Support for continuing education Support for qualifications in specialty areas Support to attend conferences, meetings and presentations
Typical Orientation	2-3 week orientation Dispensary and drug distribution functions Order entry Resolving DRPs Chemotherapy	2 weeks Order entry Dispensary/drug distribution functions Resolving DRPs Chemotherapy Orientation to outer gulf islands	2 weeks Order entry Dispensary/drug distribution functions Resolving DRPs Clinical work On-call responsibility