



Frequently Asked Questions for 1729 Oak Bay Avenue

**What is Supportive Recovery?**

Supportive Recovery programs help people who are mentally well and medically stable, have gone through a detoxification process from alcohol and/or other drugs, and have had a period of abstinence. Supportive Recovery provides three months of assistance in a residential setting, with staffing, peer support, life skills coaching and counselling offered through outpatient services. Supportive Recovery is an important component of the continuum of services to support clients in long-term recovery from addiction.

**How are clients selected for this program?**

Supportive Recovery is a model that is used province-wide and has a proven track record. Clients undergo rigorous screening in advance to ensure they are appropriate candidates for this type of program in a residential setting. Clients selected for this site will be actively involved and committed to their own recovery process and will also participate in cleaning, cooking and the general activities of daily life in the house. They will receive treatment through the Adult Addictions Community Treatment programs at 1250 Quadra Street as well as participating in other services in the community appropriate to their individually devised treatment plan. This program requires a safe, drug-free environment; therefore, staff will provide on-going random and scheduled drug testing to support clients in their abstinence and to ensure the environment remains drug-free. Since January 2003, similar programs have successfully operated at other sites in Greater Victoria.

**What are the staffing levels, and what do neighbours do if there is an emergency or concern?**

The site will be staffed for 16 hours every day from 7:00 a.m. until 11:00 p.m. Between the hours of 11:00 pm and 7:00 am, when there are no staff on-site, should an emergency occur, neighbours and/or clients will have access to on-call staff once the site is opened should any concerns arise.

**What about loitering around this site?**

This is a treatment program and no guests other than children of clients will be permitted at any time. Staff will closely monitor and enforce this rule.

**What about parking?**

We do not anticipate that there will be any increase in traffic, nor demand for more parking as a result of this Supportive Recovery program at 1729 Oak Bay Avenue. The address already has enough parking for staff members and, although most clients do not own cars, clients who do will be advised that they cannot bring cars to the home. As this is a time-limited program (three months), we are not obliged to provide parking and we instruct all participants upon entry into this treatment program of this strict parking requirement.

**How will this program affect the value of my home?**

There are many factors that affect real estate values. Supportive Recovery and other mental health and addictions services are located in many neighbourhoods throughout Greater Victoria. Sales statistics available from the Victoria Real Estate Board indicate that social and treatment programs, such as supportive recovery care, do not have a negative impact on property values. For further information on this, please contact Jim Bennett, Government Relations Coordinator for the Real Estate Board at 250-412-0338.