

HOW TO REACH COMMUNITY HEALTH GEOGRAPHIC TEAMS



MOUNT WADDINGTON

P.O. Box 790

9120 Granville Street

Port Hardy, B.C. V0N 2P0

Telephone: 949-3411

Fax: 949 - 7000

SENIORS, HOME AND COMMUNITY SERVICES

GENERAL INFORMATION

2005

PROGRAM	PURPOSE	ELIGIBILITY	REFERRAL	HOURS	SERVICE	COST
HOME NURSING CARE	To promote health, self care and autonomy by providing nursing care to individuals of all ages in their home or place of residence.	Persons with limited ability, knowledge or support to manage their health care and who are: <ul style="list-style-type: none"> - Canadian citizens or landed immigrants - Permanent residents in B.C. - Permanent or temporary residents within VIHA Home Nursing Care boundaries. 	Anyone may refer to the program	Port Hardy: Ambulatory Care – 7days/week, 9-12 Home Nursing Care- 1230pm - 4:30pm Port McNeill: Mon & Friday 1-4:30pm, Wed 0830-4:30pm Alert Bay – as needed Port Alice: 7 days a week Sointula: Varied hours 5 days/week	SERVICES: Nurses provide assessment, case management, and coordination of services, teaching, treatment, counseling, monitoring and referrals. Service is provided in the client's home or place of residence and nursing clinics. FOCUS: Client goals for health, client independence, autonomy and self-care; acute, chronic, palliative care services; emotional and physical support; comfort, pain control; activity, mobility; violence protection, safety; healing; coping; nutrition; elimination; loss and grief.	No direct cost for services to the individual. Clients are responsible for the cost and provision of supplies and/or medications.
HEALTH SERVICES FOR COMMUNITY LIVING	To maximize health, independence and participation in the Community	<ul style="list-style-type: none"> - People with developmental disabilities who are clients of the Ministry of Children and Family Development – Community Living Services - Age 19 or within 6 months of his/her 19th birthday. 	Anyone may refer to the program	8:30 a.m. to 4:00 p.m. Monday to Friday. Services from Campbell River.	SERVICES: registered nurses and a nutritionist do assessment of individual needs, personal health planning, health teaching for individuals and caregivers, consultation and support, advocacy, treatments. Referral to specialized dental hygienist, physiotherapist, and occupational therapist. Service is non-emergency and is provided in a variety of community settings (e.g. home, day program).	No cost for professional services. Supplies and medications are not covered by HSCL.
NURSING SUPPORT SERVICES	To provide health care services to allow children with special health care needs to safely participate in community activities.	Children (under 19 years) with special health care needs	Anyone may refer to the program.	8:30 a.m. to 4:00 p.m. Monday to Friday Services from Campbell River	SERVICES: registered nurses and a nutritionist do individual health assessments and planning, teach caregivers to do health care tasks, provide consultation, support, and advocacy. NSS coordinators do some direct care and do assessments, which may result in a nurse from a private/contracted agency providing direct care to the child. Assessments for the At Home Program, which provides medical supplies and respite care for children with exceptional health care needs. Services are non-emergency and are provided in a variety of community settings (e.g. school, child care agency, home)	No cost for professional services. Supplies and medications are not covered by NSS.
LONG TERM CARE	To provide services, which assist persons to remain independent in their own homes and to coordinate facility care admission if necessary.	Persons unable to live independently due to chronic or progressive physical medical conditions and who are: <ul style="list-style-type: none"> - Canadian citizens or landed immigrants - 19 years of age or older - residents of B.C. for one year prior to assessment (3 months if non-mobile) 	Anyone may refer to the program	8:30 a.m. to 4:30 p.m. 7 days per week. Home Support Services vary by client needs. Hours range from 8 a.m. to 8 p.m.	SERVICES: Case Managers provide assessment, consultations, authorization and coordination of services, referrals and monitoring. Care services are allocated according to need as assessed by the Case Manager. Home Support: personal care, respite care. Caregiver relief available in home or facility. Adult Day Centers: professional monitoring, socialization, and nutritious meals. Residential Care Facilities for those unable to live safely at home. FOCUS: Client independence, client choice of care options, to supplement self-care and care provided by family.	Charges for home support services based on net income. No charges for those receiving G.I.S., W.V.A. or BC Benefits. Daily charge for Adult Day Centers. Facility Care per diem based on net income.
COMMUNITY REHAB	To provide occupational therapy service to promote and maintain functional independence in a safe home environment.	<ul style="list-style-type: none"> - Canadian citizens or landed immigrants - Permanent resident of B.C. - Permanent or temporary resident within VIHA boundaries 	Anyone may refer to the program	8:30 a.m. to 4:30 p.m. Monday to Thursday	SERVICES: Home assessment; home safety and adaptation; mobility assessment and prescription; custom rigid and leather splints for repetitive strain injury, carpal tunnel syndrome and arthritis; energy conservation techniques; referral and coordination of appropriate health services for complex client discharges from the hospital and for clients seen in the community on an out-patient basis.	No direct cost for services to the eligible individual. Clients are responsible for the cost and provision of supplies.
DISCHARGE FACILITATION	To facilitate transition from the hospital into the community by referring complex clients to appropriate community support services, such as Long Term Care, Home Care Nursing, Rehabilitation services, Aboriginal Health, et cetera, so that these clients can maintain living home safely and independently at home.	All clients referred will be assessed. Clients who fulfill the Long Term Care eligibility requirements will be accepted into the appropriate programs.	Anyone may refer to the program.	8:30 a.m. to 4:30 p.m. 7 days per week.	SERVICES: Initiate home support services as needed. Case Management as necessary. Communicate with other community services.	No cost for assessment for service. See individual programs for cost.